

INSTALLATION AND MAINTENANCE INSTRUCTIONS

4SHP14LE SERIES

Split System Heat Pump

Save these instructions for future reference

WARNING

The equipment covered in this manual is to be installed by trained and experienced service and installation technicians. Improper installation, modification, service, or use can cause electrical shock, fire, explosion, or other conditions which may cause personal injury, death, or property damage. Use appropriate safety gear including safety glasses and gloves when installing this equipment.

WARNING

Risk of electrical shock. Disconnect all remote power supplies before installing or servicing any portion of the system. Failure to disconnect power supplies can result in property damage, personal injury, or death.

WARNING

Installation and servicing of air conditioning equipment can be hazardous due to internal refrigerant pressure and live electrical components. Only trained and qualified service personnel should install or service this equipment. Installation and service performed by unqualified persons can result in property damage, personal injury, or death.

WARNING

Sharp metal edges can cause injury. When installing the unit, use care to avoid sharp edges.

TABLE OF CONTENTS

INSTALLATION	2
CONNECTION DIAGRAM	4
START-UP	13
OPERATION	18
MAINTENANCE	20
WARRANTY	24

Manufactured By
Allied Air Enterprises, Inc.
A Lennox International Inc. Company
215 Metropolitan Drive
West Columbia, SC 29170



INSTALLATION

General

Read this entire instruction manual, as well as the instructions supplied in separate equipment, before starting the installation. Observe and follow all warnings, cautions, instructional labels, and tags. Failure to comply with these instructions could result in an unsafe condition and/or premature component failure.

These instructions are intended as a general guide only for use by qualified personnel and do not supersede any national or local codes in any way. The installation must comply with all provincial, state, and local codes as well as the National Electrical Code (U.S.) or Canadian Electrical Code (Canada). Compliance should be determined prior to installation.

4SHP14LE condensing units use R410A which is an ozone-friendly HFC refrigerant. The unit must be installed with a matching indoor coil and line set. A filter drier approved for use with 410A is installed in the unit.

IMPORTANT: This product has been designed and manufactured to meet ENERGY STAR criteria for energy efficiency when matched with appropriate coil components. However, proper refrigerant charge and proper air flow are critical to achieve rated capacity and efficiency. Installation of this product should follow the manufacturer's refrigerant charging and air flow instructions. **Failure to confirm proper charge and airflow may reduce energy efficiency and shorten equipment life.**

When servicing or repairing HVAC components, ensure the fasteners are appropriately tightened. Table 1 shows torque values for fasteners.

Torque Table

Fastener	Torque
Stem Caps	8 ft. lbs.
Service Port Caps	8 ft. lbs.
Sheet Metal Screws	16 in. lbs.
#8 Machine Screws	16 in. lbs.
#10 Machine Screws	28 in. lbs.
Compressor Bolts	90 in. lbs.

Table 1

Inspection of Shipment

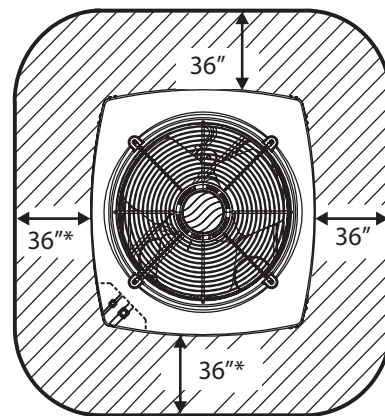
Upon receipt of equipment, carefully inspect it for possible shipping damage. If damage is found, it should be noted on the carrier's freight bill. Take special care to examine the unit inside the carton if the carton is damaged. Any concealed damage discovered should be reported to the last carrier immediately, preferably in writing, and should include a request for inspection by the carrier's agent.

If any damages are discovered and reported to the carrier **DO NOT INSTALL THE UNIT, as claim may be denied. Check the unit rating plate to confirm specifications are as ordered.**

Location of Unit

Outdoor units operate under a wide range of weather conditions; therefore, multiple factors must be considered when positioning the unit. The unit must be positioned to give adequate clearances for sufficient airflow and servicing.

Installation Clearances



* A service clearance of 30" must be maintained on one of the sides adjacent to the control box. Clearance to one of the other three sides must be 36". Clearance to one of the remaining two sides may be 12" and the final side may be 6".

A clearance of 24" must be maintained between units. 48" clearance required on top of unit. Maximum soffit overhang is 36".

Figure 1

Refer to Figure 1 for installation clearances.

- Place a sound-absorbing material, such as Isomode under the unit if it will be installed in a location or position that will transmit sound or vibration to the living area or adjacent buildings..

- Install the unit high enough above the ground or roof to allow adequate drainage of defrost water and prevent ice buildup.
- In heavy snow areas, do not locate the unit where drifting snow will occur. The unit base should be elevated above the depth of average snows.

NOTE: Elevation of the unit may be accomplished by construction a frame using suitable materials. If a support frame is constructed, it must not block drain holes in unit base.

- When installed in areas where low ambient temperatures exist, locate unit so winter prevailing winds do not blow directly into outdoor coil.
- Locate unit away from overhanging roof lines which would allow water or ice to drop on, or in front of, coil or into unit.

Slab Mounting

When installing a unit at grade level, install on slab high enough above grade so that water from higher ground will not collect around the unit (See Figure 2). Slab should have a slope tolerance away from the building of 2° or 2" per 5'. This will prevent ice from building up under the unit during a defrost cycle. Refer to following roof mounting section for barrier construction if unit must face prevailing winter winds.

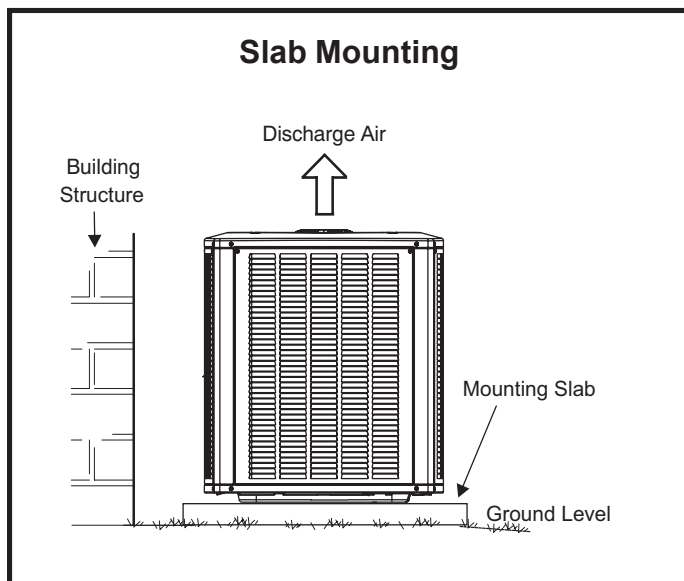


Figure 2

Roof Mounting

Install unit at a minimum of 6" above surface of the roof to avoid ice buildup around the unit. Locate the unit above a load bearing wall or area of the roof that can adequately support the unit. Consult local codes for rooftop applications.

If unit coil cannot be mounted away from prevailing winter winds, a wind barrier should be constructed (See Figure 3). Size the barrier at least the same height and width as the outdoor unit. Mount barrier 24" from the sides of the unit in the direction of the prevailing winds.

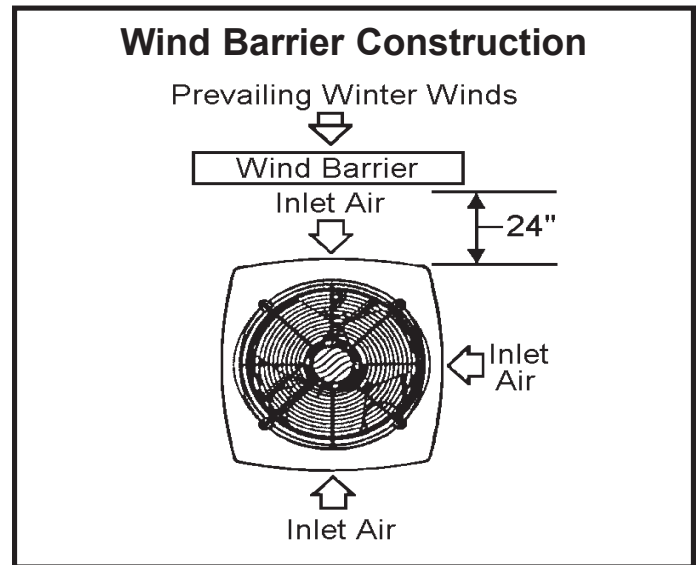


Figure 3

Electrical Wiring

All field wiring must be done in accordance with the National Electrical Code (NEC) recommendations, Canadian Electrical Code (CEC) and CSA Standards, or local codes, where applicable.

Refer to the furnace or blower coil installation instructions for additional wiring application diagrams and refer to unit rating plate for minimum circuit ampacity and maximum overcurrent protection size.

⚠ WARNING

Unit must be grounded in accordance with national and local codes. Failure to ground unit properly can result in personal injury or death.

⚠ WARNING

Line voltage is present at all components when unit is not in operation on units with single pole contactors. Disconnect all remote electric power supplies before opening access panel. Unit may have multiple power supplies. Failure to disconnect all power supplies could result in personal injury or death.

1. Install line voltage power supply to unit from a properly sized disconnect switch. Any excess high voltage field wiring should be trimmed or secured away from the low voltage field wiring.

2. Ground unit at unit disconnect switch or to an earth ground. To facilitate conduit, a hole is in the bottom of the control box. Connect conduit to the control box using a proper conduit fitting. Units are approved for use only with copper conductors. 24V Class II circuit connections are made in the low voltage junction box. Refer to Figure 4 for high voltage field wiring diagram. A complete unit wiring diagram is located inside the unit control box cover.

3. Install room thermostat on an inside wall that is not subject to drafts, direct sunshine, or other heat sources.

4. Install low voltage wiring from outdoor to indoor unit and from thermostat to indoor unit (See Figure 5).

5. Do not bundle any excess 24V control wire inside control box. Run control wire through installed wire tie and tighten wire tie to provide low voltage strain relief and to maintain separation of field-installed low and high voltage circuits.

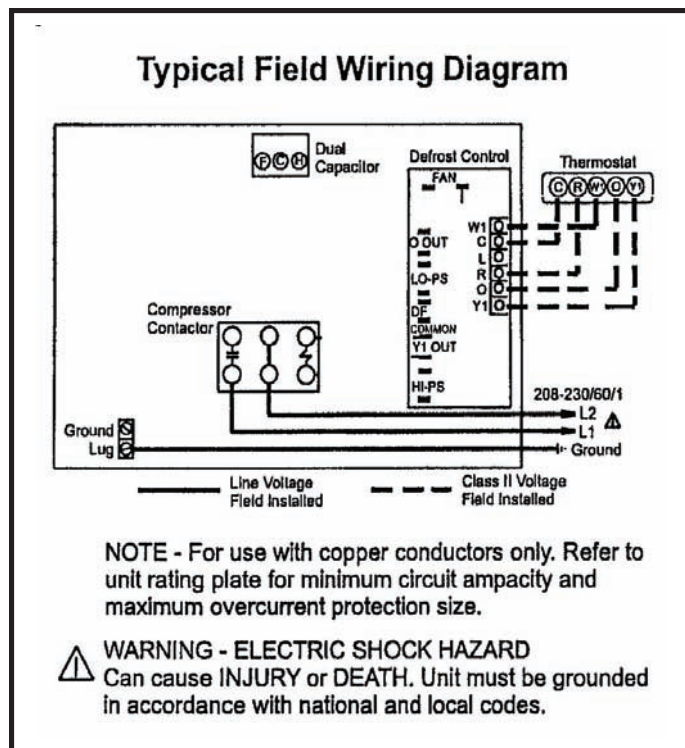


Figure 4

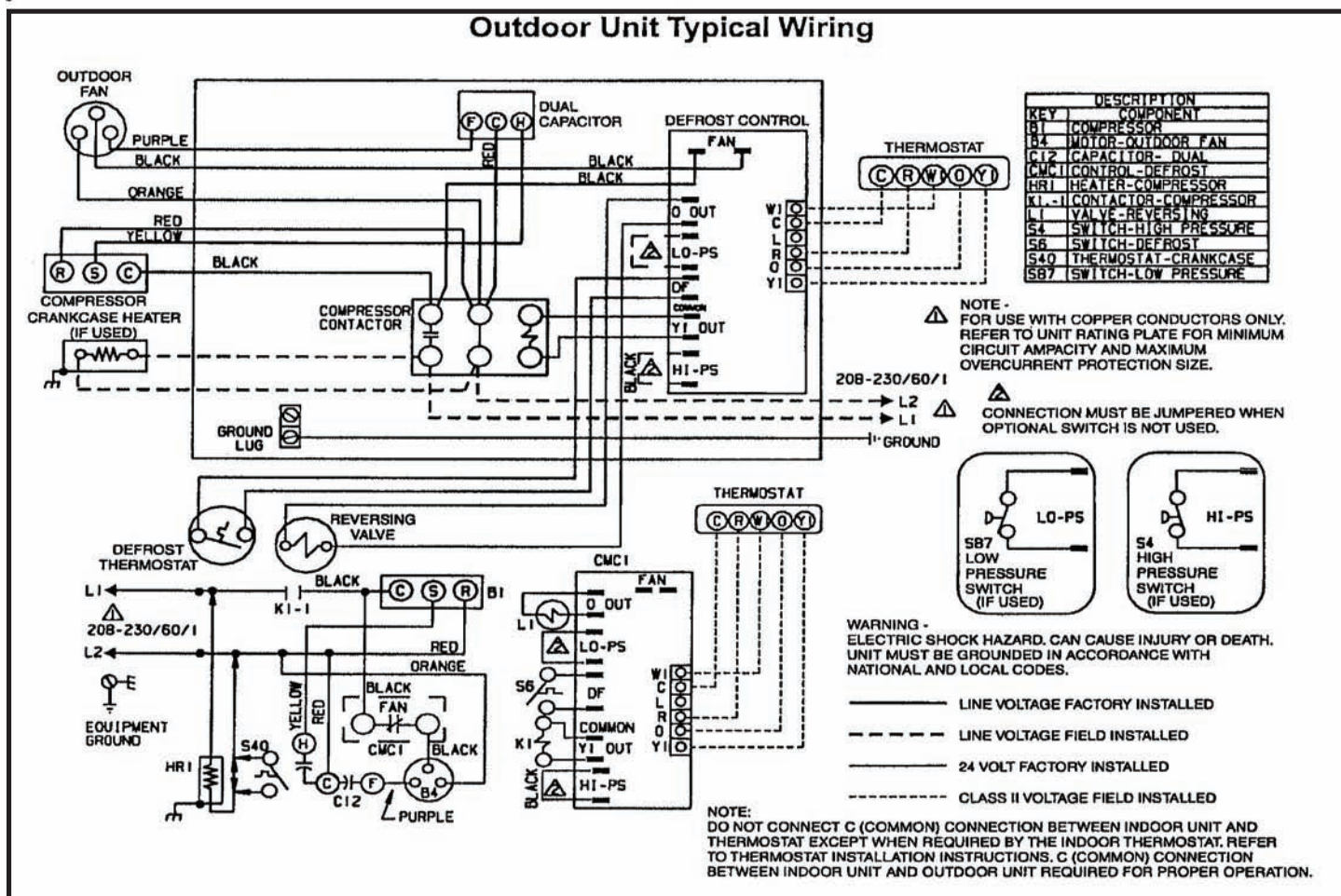


Figure 5

Refrigerant Piping

If the 4SHP14LE unit is being installed with a new indoor coil and line set, the refrigerant connections should be made as outlined in this section. If an existing line set and/or indoor coil will be used to complete the system, refer to this section as well as the section that follows entitled - **Flushing Existing Line Set and Indoor Coil**.

If this unit is being matched with an approved line set or indoor coil which was previously charged with R-22 refrigerant, the line set and coil must be flushed prior to installation. If the unit is being used with and existing indoor coil which was equipped with a liquid line which served as a metering device (RFCI), the liquid line must be replaced prior to the installation of the 4SHP14LE unit.

Field refrigerant piping consists of liquid and suction lines from the outdoor unit (sweat connections) to the indoor coil (flare or sweat connections).

Select line set diameters from Table 2 to ensure that oil returns to the compressor. Size vertical suction riser to maintain minimum velocity at minimum capacity. Recommended line length is 50' or less. If more than 50' line set is required, contact Technical Services. Table 2 shows the diameters for line sets up to 100' although vertical lift applications and trapping requirements need to be reviewed with Technical Services for line sets over 50'.

Installing Refrigerant Line

During the installation of an air conditioning system, it is important to properly isolate the refrigerant line to prevent unnecessary vibration. Line set contact with the structure (wall, ceiling, or floor) may cause objectionable noise when vibration is translated into sound. As a result, more energy or vibration can be expected. Close attention to line set isolation must be observed.

Following are some points to consider when placing and installing a high-efficiency outdoor unit:

Placement

Be aware that some localities are adopting sound ordinances based on how noisy the unit is at the neighbor's home, not at the original installation. Install the unit as far as possible from the property line. When possible, do not install the unit directly outside a bedroom window. Glass has a very high level of sound transmission. Figure 6 on page 6 shows how to place the outdoor unit and line set to reduce line set vibration.

Line Set Isolation

Illustrations on the pages 6 and 7 demonstrate procedures which ensure proper refrigerant line set isolation. Figure 7 shows how to install line sets on horizontal runs. Figure 8 shows how to make a transition from horizontal to vertical. Figure 9 shows how to install line sets on vertical runs.

Refrigerant Line Set Diameters (in.)

Liquid Line					
BTUH	Line Set Length and Size				
	12 ft.	25 ft.	50 ft.	75 ft.	100 ft.
18,000	3/8	3/8	3/8	3/8	3/8
24,000	3/8	3/8	3/8	3/8	3/8
30,000	3/8	3/8	3/8	3/8	1/2
36,000	3/8	3/8	3/8	7/8	1/2
42,000	3/8	3/8	3/8	1/2	1/2
48,000	3/8	3/8	3/8	1/2	1/2
60,000	3/8	3/8	3/8	1/2	1/2

Suction Line					
BTUH	Line Set Length and Size				
	12 ft.	25 ft.	50 ft.	75 ft.	100 ft.
18,000	3/4	3/4	3/4	3/4	3/4
24,000	3/4	3/4	3/4	3/4	7/8
30,000	3/4	3/4	3/4	7/8	7/8
36,000	7/8	7/8	7/8	7/8	1-1/8
42,000	7/8	7/8	7/8	1-1/8	1-1/8
48,000	7/8	7/8	7/8	1-1/8	1-1/8
60,000	1-1/8	1-1/8	1-1/8	1-1/8	1-1/8

For installations exceeding 50', contact Technical Services.

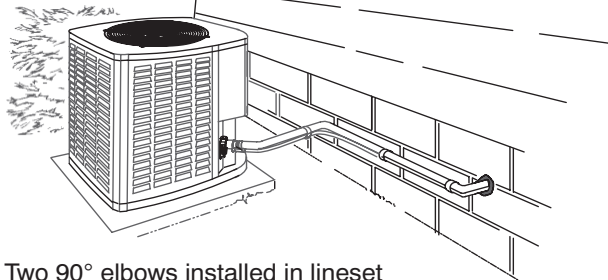
Table 2

Brazing Connection Procedure

1. Cut ends of refrigerant lines square (free from nicks or dents). Debur the ends. The pipe must remain round; do not pinch end of line.
2. Before making line set connections, use dry nitrogen to purge the refrigerant piping. This will help to prevent oxidation and the introduction of moisture into the system.
3. Use silver alloy brazing rods (5% or 6% silver alloy for copper-to-copper brazing or 45% silver alloy for copper-to-brass or copper-to-steel brazing) which are rated for use with R410A refrigerant.
4. Remove the Schrader core assemblies before brazing to protect them from damage due to extreme heat. Replace the cores when brazing is complete.

Outside Unit Placement and installation

Install unit away from windows



Two 90° elbows installed in lineset will reduce lineset vibration

Figure 6

6. Braze the line set to the service valve. Quench the joints with water or a wet cloth to prevent heat damage to the valve core and opening port. **The tube end must stay bottomed in the fitting during final assembly to ensure proper seating, sealing, and rigidity.**

7. Install the thermal expansion valve which is sold separately and which is approved for use with R410A refrigerant in the liquid line at the indoor coil (see **Refrigerant Metering Device** on page 9).

CAUTION

When flushing existing line set and/or indoor coil, be sure to empty all existing traps. Residual mineral oil can act as an insulator, preventing proper heat transfer. It can also clog the thermal expansion valve, reducing system performance and capacity. Failure to properly flush system as explained in these instructions will void warranty.

5. Remove light maroon washers from service valves and shield light maroon stickers to protect them during brazing. Wrap a wet cloth around the valve body and copper tube stub to protect it from heat damage.

Refrigerant Line Sets : Installing Horizontal Runs

To hang line set from joist or rafter, use either metal strapping material or anchored heavy nylon wire ties.

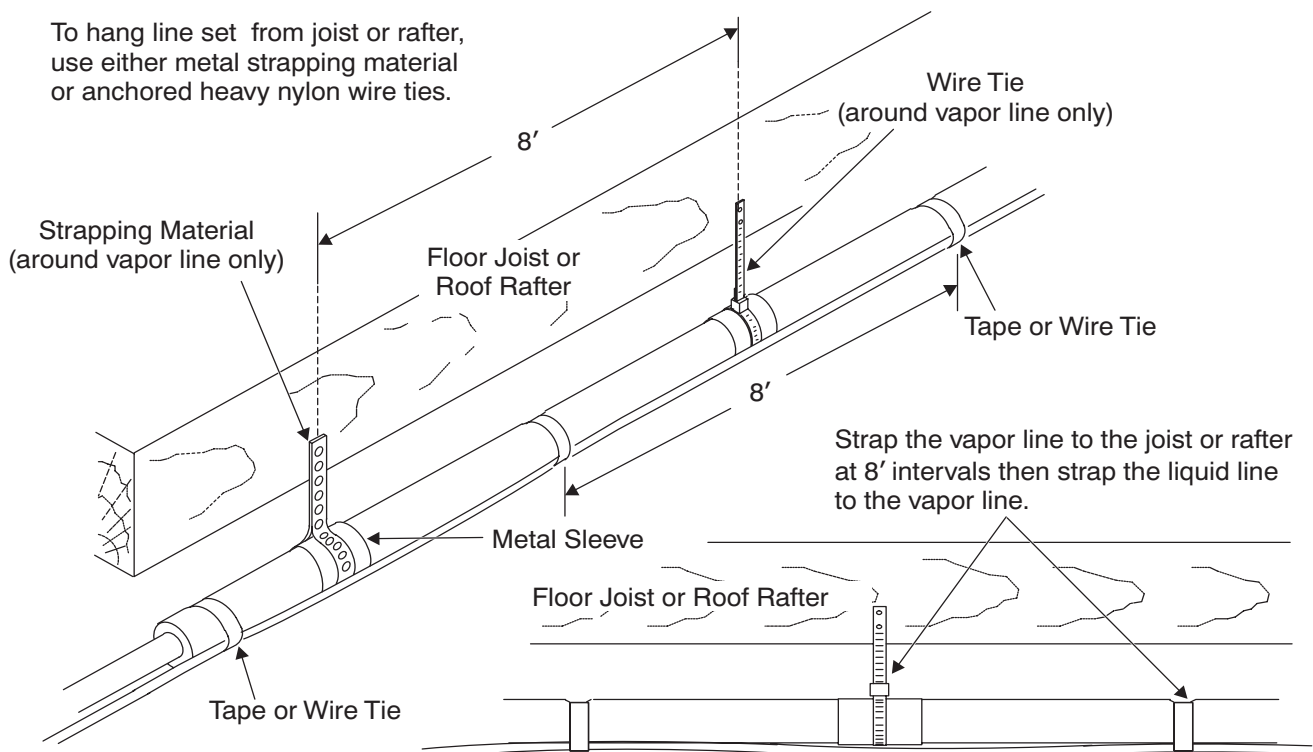


Figure 7

Refrigerant Line Sets: Transition from Vertical to Horizontal

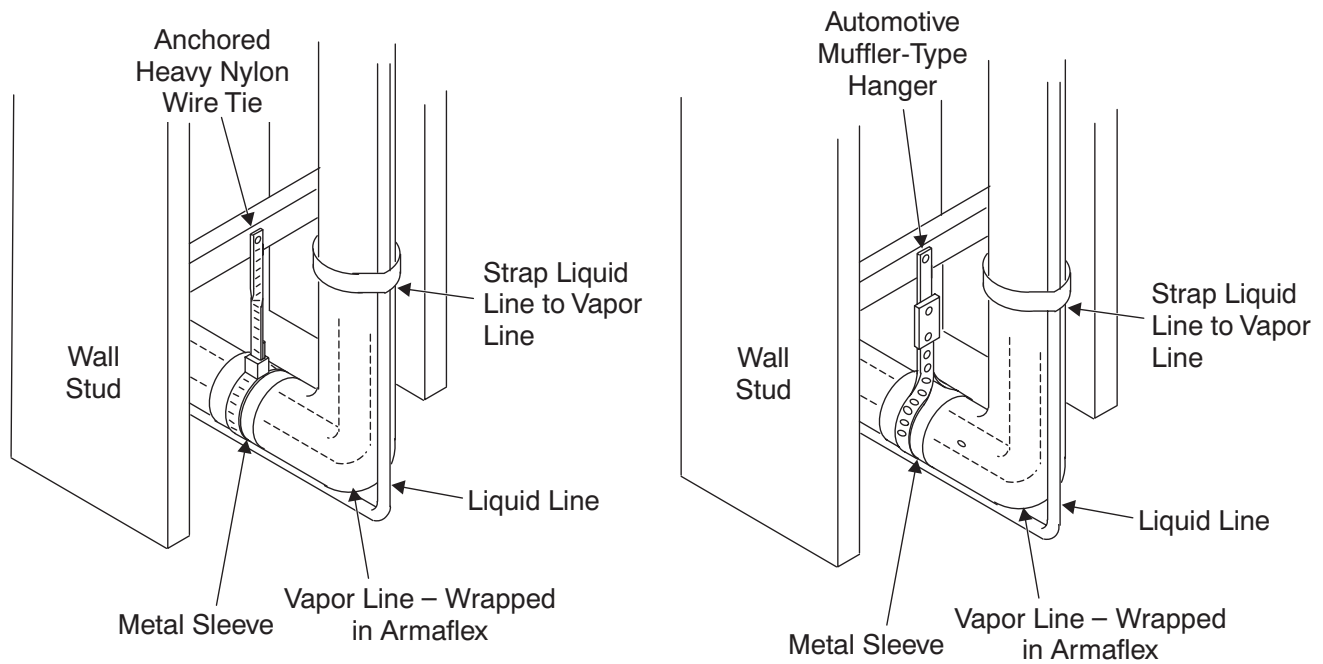


Figure 8

Refrigerant Line Sets: Installing Vertical Runs (new construction shown)

NOTE: Similar installation practices should be used if line set is to be installed on exterior of outside wall.

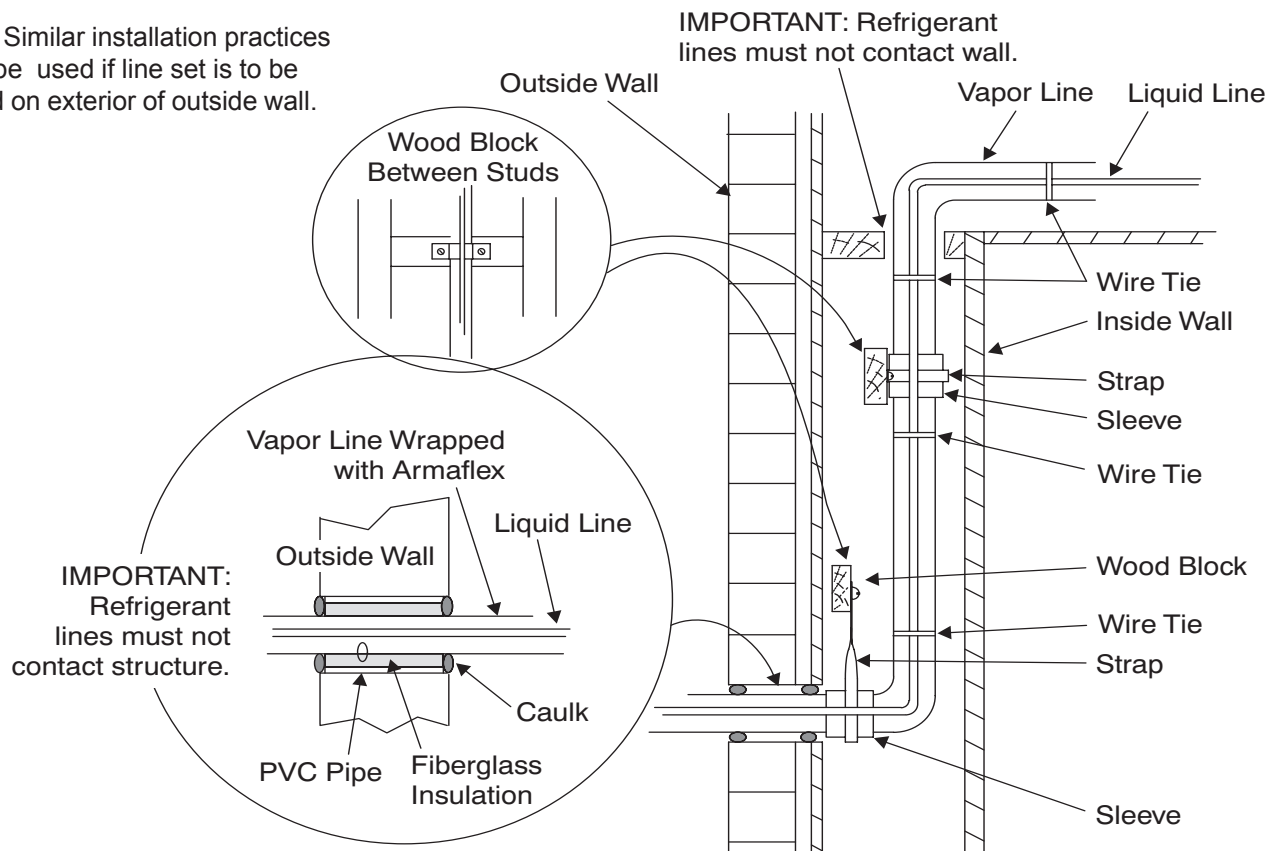


Figure 9

Flushing Existing Line Set and Indoor Coil

This procedure should not be performed on systems which contain contaminants, such as compressor burn out.

Required Equipment

The following equipment is needed to flush the existing line set and indoor coil (See Figure 10). Two clean R-22 recovery bottles, an oil-less recovery machine with a “pump down” feature, and two sets of gauges (one for use with R-22 and one for use with R410A).

Flushing Procedure

IMPORTANT: The line set and/or indoor coil must be flushed with at least the same amount of refrigerant that previously charged the system. Check the charge in the flushing cylinder before flushing the unit.

1. Remove existing R-22 refrigerant using the appropriate procedure.

*If the existing outdoor unit is not equipped with shutoff valves, or if the unit is not operational AND the **existing** R-22 refrigerant will be used to flush the system:*

Disconnect all power to the existing outdoor unit. Connect the existing unit, a clean recovery cylinder, and the recovery machine according to the instructions provided with the recovery machine. Remove all R-22 refrigerant

from the existing system. Refer to the gauges after shutdown to confirm that the entire system is completely void of refrigerant. Disconnect the liquid and suction lines from the existing outdoor unit.

*If the existing outdoor unit is equipped with manual shutoff valves AND **new** R-22 refrigerant will be used to flush the system:*

Start the existing R-22 refrigerant system in cooling mode and close the liquid line valve. Pump all the existing R-22 refrigerant back into the outdoor unit.

(It may be necessary to bypass the low pressure switches to ensure complete refrigerant evacuation.)

When the low side system pressures reach 0 psig, close the suction line valve. Disconnect all power to the existing outdoor unit. Refer to the gauges after shutdown to confirm that the valves are not allowing refrigerant to flow back into the low side of the system. Disconnect the liquid and suction lines from the existing outdoor unit.

2. Remove the existing outdoor unit. Set the new R410A unit and follow the brazing connection procedure outlined previously on this page to make line set connections. **Do not install the R410A thermal expansion valve at this time.**

3. Make low voltage and line voltage connections to the new outdoor unit. **Do not turn on power to the unit or open the outdoor unit service valves at this time.**

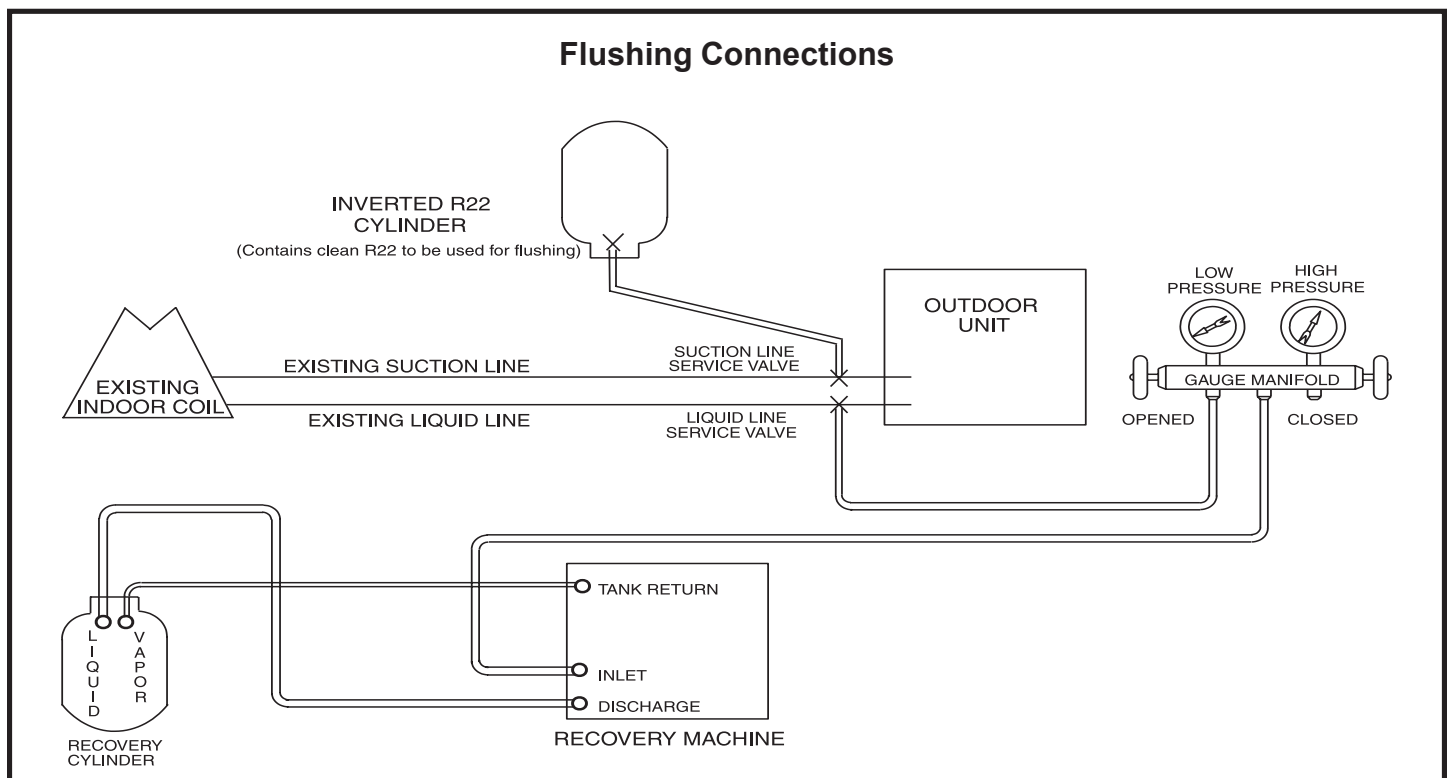


Figure 10

4. Remove the existing R-22 refrigerant flow control orifice or thermal expansion valve before continuing with flushing procedures. R-22 flow control devices are not approved for use with R410A refrigerant and may prevent proper flushing. Use a field-provided fitting to reconnect the lines.

5. Remove the pressure tap valve cores from the 4SHP14LE units service valves. Connect an R-22 cylinder with clean refrigerant to the suction service valve. Connect the R-22 gauge set to the liquid line valve and connect a recovery machine with an empty recovery tank to the gauge set.

6. Set the recovery machine for liquid recovery and start the recovery machine. Open the gauge set valves to allow the recovery machine to pull a vacuum on the existing system line set and indoor coil.

7. Invert the cylinder of clean R-22 and open its valve to allow liquid refrigerant to flow in to the system through the suction line valve. Allow the refrigerant to pass from the cylinder and through the line set and the indoor coil before it enters the recovery machine.

8. After all of the liquid refrigerant has been recovered, switch the recovery machine to vapor recovery so that all of the R-22 vapor is recovered. Allow the recovery machine to pull a vacuum on the system.

NOTE: A single system flush should remove all of the mineral oil from the existing refrigerant lines and indoor coil. A second flushing may be done (using clean refrigerant) if insufficient amounts of mineral oil were removed during the first flush.
After each system flush, allow the recovery machine to pull a vacuum on the system at the end of the procedure.

9. Close the valve on the inverted R-22 cylinder and the gauge set valves. Pump the remaining refrigerant out of the recovery machine and turn the machine off.

10. Use nitrogen to break the vacuum on the refrigerant lines and indoor coil before removing the recovery machine, gauges, and R-22 refrigerant drum. Re-install pressure tap valve cores into the 4 SHP14LE unit's service valves.

11. Install the fixed orifice (or thermal expansion valve approved for use with R410A refrigerant) in the liquid line at the indoor coil.

Refrigerant Metering Device

4SHP14LE units are designed for use with TXV systems. Refer to the appropriate following section for information on installing the chosen refrigerant metering device.

An R410A system will not operate properly with an R-22 metering device.

Install the refrigerant metering device as shown in Figure 11. Do not twist cap tubes when loosening the seal nut from the orifice housing. Use wrench to back up the distributor.

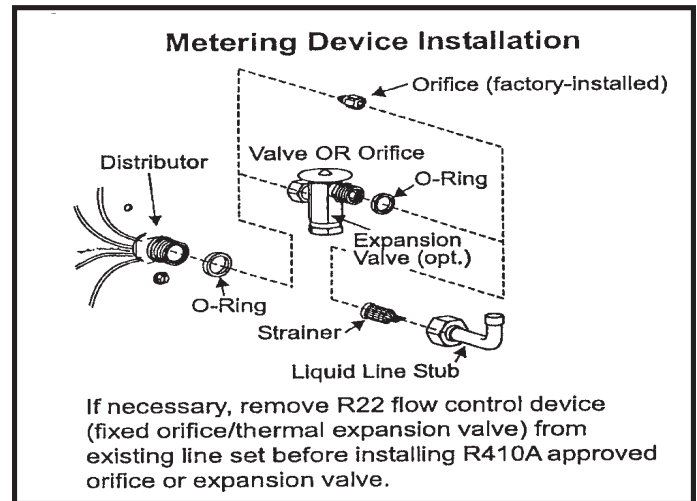


Figure 11

Expansion Valve Systems

Expansion valves equipped with Chatleff-type fittings are available from the manufacturer. See Table 4 for proper TXV for each unit.

TXV Data	
MODEL	PART NUMBER
4SHP14LE- 18, 24, -30	H4TXV01
4SHP14LE - 36, -42	H4TXV02
4SHP14LE - 48, -60	H4TXV03

Table 4

To install an expansion valve (See Figure 11 above):

1. Separate the distributor assembly and remove the piston orifice and used teflon seal. Insert nozzle end of the expansion valve along with a new teflon seal into the distributor and tighten to 20 - 30 ft. lbs. Use backup wrench on all wrench flats. **Overtightening will crush the teflon seal and may cause a leak.**

2. Attach liquid line portion of distributor assembly along with new teflon seal to the inlet of the expansion valve. Tighten to 20 - 30 ft. lbs. Use backup wrench on all wrench flats. **Overtightening will crush the teflon seal and may cause a leak.**

3. Connect the external equalizer line to the equalizer port on the suction line and tighten to 8 ft.lbs.
4. Strap the superheat sensing bulb to the suction header.

If installing an expansion valve on an indoor coil that previously used a fixed orifice, be sure to remove the existing fixed orifice. Failure to remove a fixed orifice when installing an expansion valve to the indoor coil will result in improper operation and damage to the system.

Manifold Gauge Set

Manifold gauge sets used with systems charged with R410A refrigerant must be capable of handling the higher system operating pressures. The gauges should be rated for use with pressures 1 - 800 on the high side and a low side of 30" vacuum to 250 psi with dampened speed to 500 psi. Gauge hoses must be rated for use at up to 800 psi of pressure with a 4000 psi burst rating.

Liquid and Suction Line Service Valves

The liquid line and suction line service valves (See Figure 12) and service ports are used for leak testing, evacuation, charging, and checking charge.

Each valve is equipped with a service port which has a factory-installed Schrader valve. A service port cap protects the Schrader valve from contamination and serves as the primary leak seal.

To Access the Schrader Port:

1. Remove the service port cap with an adjustable wrench.
2. Connect gauge to the service port.
3. When testing is completed, replace service port cap. Tighten finger tight, then an additional 1/6 turn.

To Open Liquid or Suction Line Service Valve:

Remove stem cap with an adjustable wrench.

Use service wrench with a hex-head extension to back the stem out counterclockwise as far as it will go. Use a 3/16" hex head extension for liquid line service valves and a 5/16" extension for suction line service valves.

Replace the stem cap. Tighten finger tight, then tighten an additional 1/6 turn.

To Close Liquid or Suction Line Service Valve:

1. Remove the stem cap with an adjustable wrench.
2. Use a service wrench with a hex-head extension to turn the stem clockwise to seat the valve. Tighten firmly.
3. Replace the stem cap. Tighten finger tight, then tighten an additional 1/6 turn.

Suction Line (Ball Type) Service Valve

Suction line (ball type) service valves function the same way as the other valves; the difference is in the construction (See Figure 13).

The ball valve is equipped with a service port with a factory-installed Schrader valve. A service port cap protects the Schrader valve from contamination and serves as the primary seal.

Leak Testing

After the line set has been connected to the indoor and outdoor units, the line set connections and indoor unit must be checked for leaks.

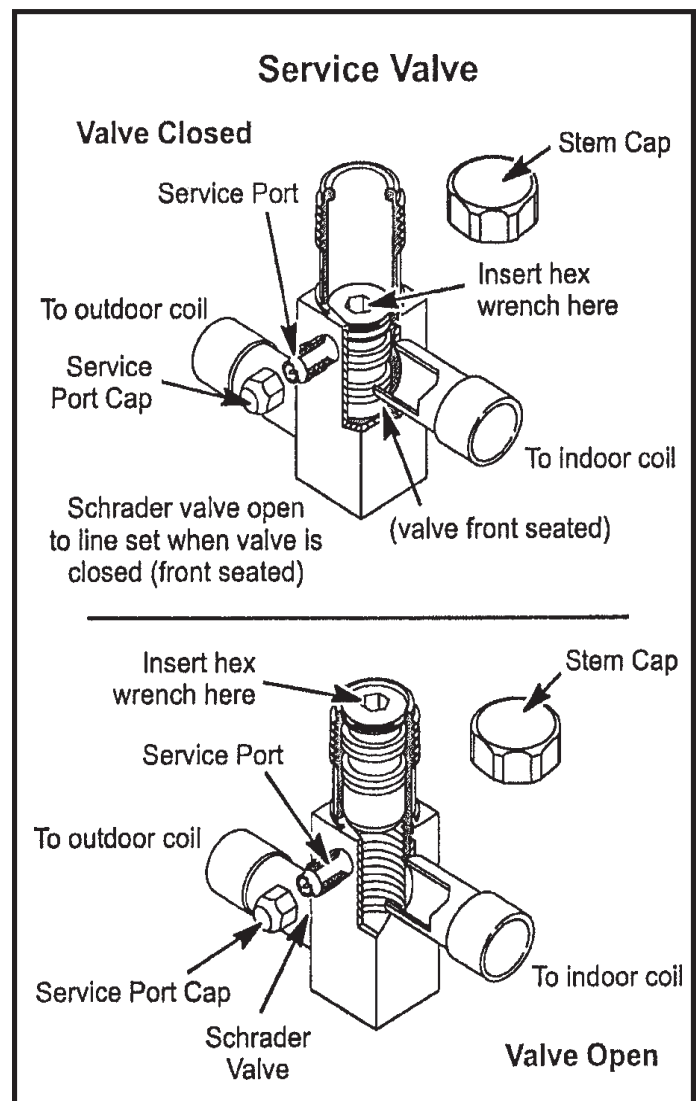
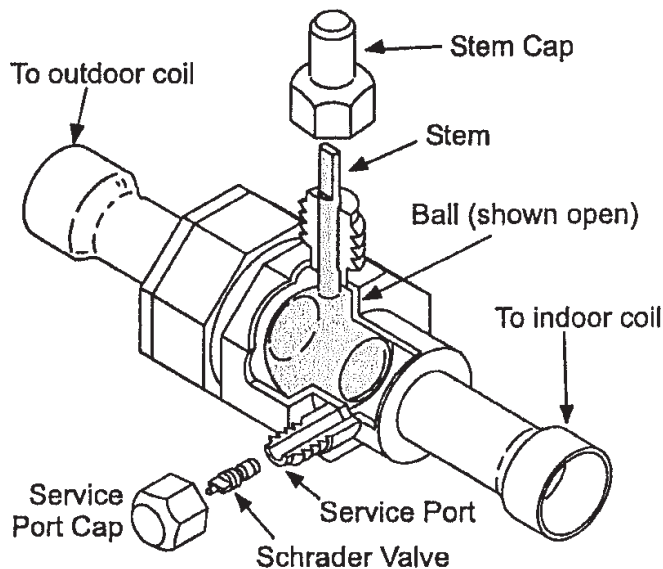


Figure 12

Ball Type Service Valve (Valve Open)



Use adjustable wrench. To open, rotate stem clockwise 1/4 turn (90°). To close, rotate stem counterclockwise 1/4 turn (90°).

Figure 13

⚠ WARNING

Refrigerant can be harmful if inhaled. Refrigerant must always be used and recovered responsibly. Incorrect or irresponsible use of refrigerant can result in personal injury or death.

⚠ WARNING

Never use oxygen to pressurize refrigeration or air conditioning systems. Oxygen will explode on contact with oil and could cause personal injury or death.

Using an Electronic Leak Detector

1. Connect the high pressure hose of the manifold gauge set to the suction valve service port. (Normally the high pressure hose is connected to the liquid line port; however, connecting it to the suction ports helps to protect the manifold gauge set from damage caused by high pressure.)

2. With both manifold valves closed, connect the cylinder of R410A refrigerant. Open the valve on the R410A cylinder (vapor only).

3. Open the high pressure side of the manifold to allow R410A into the line set and indoor unit. Weigh in a trace amount of R410A. (A trace amount is a maximum of 2 oz. of refrigerant or 3 lbs. pressure.) Close the valve on the R410A cylinder and the valve on the high pressure side of the manifold gauge set. Disconnect the R410A cylinder.

4. Connect a cylinder of nitrogen with a pressure regulating valve to the center port of the manifold gauge set. **When using high pressure gas such as nitrogen for this purpose, be sure to use a regulator that can control the pressure down to 1 or 2 psig.**

5. Adjust nitrogen pressure to 150 psig. Open the valve on the high side of the manifold gauge set to pressurize the line set and the indoor coil.

6. After a short period of time, open a refrigerant port to make sure that an adequate amount of refrigerant has been added for detection (refrigerant requirements will vary with lengths). Check all joints for leaks. Purge nitrogen and R410A mixture. Correct any leaks and rechecks.

Evacuation

Evacuating the system of noncondensables is critical for proper operation of the unit. Noncondensables are defined as any gas that will not condense under temperatures and pressures present during operation of an air conditioning system. Noncondensables and water vapor combine with refrigerant to produce substances that corrode copper piping and compressor parts.

⚠ WARNING

Do Not use a compressor to evacuate a system. Avoid deep vacuum operation. Extremely low vacuums can cause internal arcing and compressor failure. Danger of equipment damage. Damage caused by deep vacuum operation will void warranty.

Use a thermocouple or thermistor electronic vacuum gauge that is calibrated in microns. Use an instrument that reads down to 50 microns.

1. Connect the manifold gauge set to the service valve ports as follows:

- Low pressure gauge to suction line service valve
- High pressure gauge to liquid line service valve.

2. Connect micron gauge.

3. Connect the vacuum pump (with vacuum gauge) to the center port of the manifold gauge set.

4. Open both manifold valves and start vacuum pump.
5. Evacuate the line set and indoor unit to a minimum of 500 microns or lower. During the early stages of evacuation, it is desirable to close the manifold gauge valve at least once to determine if there is a rapid rise in pressure. A rapid rise in pressure indicates a relatively large leak. If this occurs, the leak testing procedure must be repeated.
6. When 500 microns or lower is maintained, close the manifold gauge valves, turn off the vacuum pump, and disconnect the manifold gauge center port hose from the vacuum pump. Attach the manifold gauge center port hose to a nitrogen cylinder with pressure regulator set to 150 psig and purge the hose. Open the manifold gauge valves to break the vacuum in the line set and indoor unit. Close the manifold gauge valves.
7. Shut off the nitrogen cylinder and remove the manifold gauge hose from the cylinder. Open the manifold gauge valves to release the nitrogen from the line set and indoor unit.
8. Reconnect the manifold gauge to the vacuum pump, turn the pump on, and continue to evacuate the line set and indoor unit until 500 microns is maintained within a 20 minute period after shutting off the vacuum pump and closing the manifold gauge valves.
9. When the requirements above have been met, disconnect the manifold hose from the vacuum pump. Open the service valves to break the vacuum in the line set and indoor unit.

START-UP

CAUTION

If unit is equipped with a crankcase heater, it should be energized 24 hours before unit start-up to prevent compressor damage as a result of slugging.

1. Rotate fan to check for frozen bearings or binding.
2. Inspect all factory and field-installed wiring for loose connections.
3. After evacuation is complete, open liquid line and suction line service valves to release refrigerant charge (contained in outdoor unit) into system.
4. Replace the stem caps and secure finger tight, then tighten an additional 1/6 of a turn.
5. Check voltage supply at the disconnect switch. The voltage must be within the range listed on the unit nameplate. If not, do not start equipment until the power company has been consulted and the voltage condition corrected.
6. Set thermostat for cooling demand, turn on power to indoor blower, and close the outdoor unit disconnect switch to start the unit.
7. Recheck unit voltage with unit running. Power must be within range shown on unit nameplate.

Refrigerant Charging

This system is charged with R410A refrigerant which operates at much higher pressures than R-22. The liquid line drier provided with the unit is approved for use with R410A. Do not replace it with one designed for use with R-22. **This unit is NOT approved for use with coils which use capillary tubes as a refrigerant metering device.**

R410A refrigerant cylinders are rose colored. Refrigerant should be added through the suction valve in the liquid state.

Certain R410A cylinders are identified as being equipped with a dip tube. These allow liquid refrigerant to be drawn from the bottom of the cylinder without inverting the cylinder. Do not turn this type of cylinder upside down to draw refrigerant.

Units are factory charged with the amount of R410A refrigerant indicated on the unit rating plate. This charge is based on a matching indoor coil and outdoor coil with 15' line set. For varying lengths of line set, refer to Table 5 for refrigerant charge adjustment. A blank space is provided on the unit rating plate to list the actual field charge.

Refrigerant Charge Adjustment

Liquid Line Set Diameter	Oz. per 5 ft. adjust from 15 ft. line set*
3/8 in.	3 oz. Per 5 ft.

* If line length is greater than 15 ft., add this amount.
If line length is less than 15 ft., remove this amount.

Table 5

IMPORTANT

Mineral oils are not compatible with R410A. If oil must be added, it must be a polyolester oil.

If the system is void of refrigerant, clean the system using the procedure described below.

1. Use dry nitrogen to pressurized the system and check for leaks. Repair leaks, if possible.
2. Evacuate the system to remove as much of the moisture as possible.
3. Use dry nitrogen to break the vacuum.
4. Evacuate the system again.
5. Weigh the appropriate amount of R410A refrigerant (listed on unit nameplate) into the system.
6. Monitor the system to determine the amount of moisture remaining in the oil. Use a test kit to verify that the moisture content is within the kit's dry color range. It may be necessary to replace the filter drier several times to achieve the required dryness level. **If system dryness is not verified, the compressor will fail in the future.**

The outdoor unit should be charged during warm weather. However, applications arise in which charging must occur in the colder months. The method of charging is determined by the unit's **refrigerant metering device** and the **outdoor ambient temperature**.

Measure the liquid line temperature and the outdoor ambient temperature as outlined below:

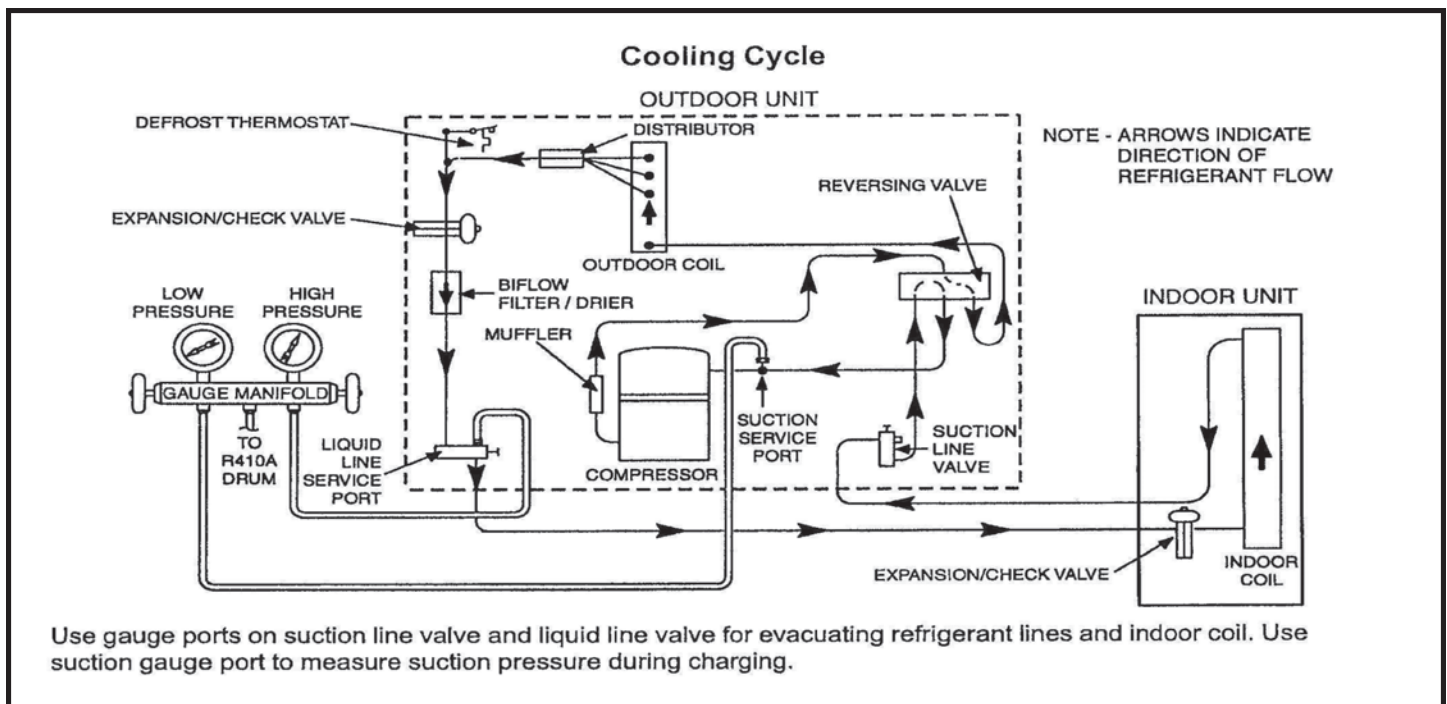


Figure 14

1. Connect the manifold gauge set to the service valve ports as follows (See Figure 14above):

- Low pressure gauge to suction line service valve
- High pressure gauge to liquid line service valve

2. Close manifold gauge set valves. Connect the center manifold hose to an upright cylinder of R410A.

3. If room temperature is below 70°F, set the room thermostat to call for heat. This will create the necessary load for properly charging the system in the cooling cycle.

4. Use a digital thermometer to record the outdoor ambient temperature.

5. When the heating demand has been satisfied, switch the thermostat to cooling mode with a set point of 68°F. When pressures have stabilized, use a digital thermometer to record the liquid and suction line temperatures.

6. The outdoor temperature will determine which charging method to use. Proceed with the appropriate charging method.

Charge Using Weigh-In Method (Fixed Orifice/TXV Systems) - Outdoor Temperatures Below 65°F

If the system is void of refrigerant, or if the outdoor ambient temperature is cool, use the weigh-in method to charge the unit. Do this after any leaks have been repaired.

1. Recover the refrigerant from the unit.

2. Conduct a leak check, then evacuate as previously outlined.

3. Weigh in the charge according to the total amount shown on the unit nameplate.

If weighing facilities are not available or if unit is being charged during warm weather, use one of the following procedures.

Charge Using Subcooling Method (Fixed Orifice/TXV Systems) - Outdoor Temperatures 65°F or Above

If charging a fixed orifice or TXV system when the outdoor ambient temperature is 65°F or above, the subcooling method can be used to charge the unit.

1. With the manifold gauge hose still on the liquid service port and the unit operating stably, use a digital thermometer to check the liquid line temperature. For best results, use the same digital thermometer to check both the outdoor ambient and the liquid line temperatures.

2. At the same time, record the liquid line pressure reading.

3. Use the temperature/pressure chart (Table 6) to determine the saturation temperature for the liquid line pressure reading.

4. Subtract the liquid line temperature from the saturation temperature (according to the chart) to determine subcooling.

R410A Temperature/Pressure Chart					
Temp. °F	Pressure Psig	Temp. °F	Pressure Psig	Temp. °F	Pressure Psig
32	100.8	74	214.0	116	396.0
33	102.9	75	217.4	117	401.3
34	105.0	76	220.9	118	406.7
35	107.1	77	224.4	119	412.2
36	109.2	78	228.0	120	417.7
37	111.4	79	231.6	121	423.2
38	113.6	80	235.3	122	428.8
39	115.8	81	239.0	123	434.5
40	118.0	82	242.7	124	440.2
41	120.3	83	246.5	125	445.9
42	122.6	84	250.3	126	451.8
43	125.0	85	254.1	127	457.6
44	127.3	86	258.0	128	463.5
45	129.7	87	262.0	129	469.5
46	132.2	88	266.0	130	475.6
47	134.6	89	270.0	131	481.6
48	137.1	90	274.1	132	487.8
49	139.6	91	278.2	133	494.0
50	142.2	92	282.3	134	500.2
51	144.8	93	286.5	135	506.5
52	147.4	94	290.3	136	512.9
53	150.1	95	295.1	137	519.3
54	152.8	96	299.4	138	525.8
55	155.5	97	303.8	139	532.4
56	158.2	98	308.2	140	539.0
57	161.0	99	312.7	141	545.6
58	163.9	100	317.2	142	552.3
59	166.7	101	321.8	143	559.1
60	169.6	102	326.4	144	565.9
61	172.6	103	331.0	145	572.8
62	175.5	104	335.7	146	579.8
63	178.5	105	340.5	147	586.8
64	181.6	106	345.3	148	593.8
65	184.3	107	350.1	149	601.0
66	187.7	108	355.0	150	608.1
67	190.9	109	360.0	151	615.4
68	194.1	110	365.0	152	622.7
69	197.3	111	370.0	153	630.1
70	200.6	112	375.1	154	637.5
71	203.9	113	380.2	155	645.0
72	207.2	114	385.4		
73	210.6	115	390.7		
72	207.2	114	385.4		
73	210.6	115	390.7		

5. Compare the subcooling value with those shown in Table 7. If subcooling is greater than shown, recover some refrigerant. If subcooling is less than shown, add some refrigerant.

Case No.	Case Name	Case Type	Case Status	Case Date	Case Time	Case Location	Case Description	Case Notes	Case Comments
1	John Doe	Case 1	Open	2023-01-01	10:00	New York	Case 1 Description	Case 1 Notes	Case 1 Comments
2	Jane Smith	Case 2	Closed	2023-01-02	11:00	Los Angeles	Case 2 Description	Case 2 Notes	Case 2 Comments
3	Bob Johnson	Case 3	Pending	2023-01-03	12:00	Chicago	Case 3 Description	Case 3 Notes	Case 3 Comments
4	Alice Brown	Case 4	Open	2023-01-04	13:00	San Francisco	Case 4 Description	Case 4 Notes	Case 4 Comments
5	Charlie Davis	Case 5	Closed	2023-01-05	14:00	Seattle	Case 5 Description	Case 5 Notes	Case 5 Comments
6	Diana Prince	Case 6	Pending	2023-01-06	15:00	Portland	Case 6 Description	Case 6 Notes	Case 6 Comments
7	Frank Miller	Case 7	Open	2023-01-07	16:00	San Diego	Case 7 Description	Case 7 Notes	Case 7 Comments
8	Grace Lee	Case 8	Closed	2023-01-08	17:00	San Jose	Case 8 Description	Case 8 Notes	Case 8 Comments
9	Henry Wilson	Case 9	Pending	2023-01-09	18:00	San Antonio	Case 9 Description	Case 9 Notes	Case 9 Comments
10	Ivy White	Case 10	Open	2023-01-10	19:00	San Jose	Case 10 Description	Case 10 Notes	Case 10 Comments
11	Jack Black	Case 11	Closed	2023-01-11	20:00	San Jose	Case 11 Description	Case 11 Notes	Case 11 Comments
12	Karen Green	Case 12	Pending	2023-01-12	21:00	San Jose	Case 12 Description	Case 12 Notes	Case 12 Comments
13	Liam King	Case 13	Open	2023-01-13	22:00	San Jose	Case 13 Description	Case 13 Notes	Case 13 Comments
14	Mia Queen	Case 14	Closed	2023-01-14	23:00	San Jose	Case 14 Description	Case 14 Notes	Case 14 Comments
15	Noah Scott	Case 15	Pending	2023-01-15	00:00	San Jose	Case 15 Description	Case 15 Notes	Case 15 Comments
16	Olivia Taylor	Case 16	Open	2023-01-16	01:00	San Jose	Case 16 Description	Case 16 Notes	Case 16 Comments
17	Peter Hall	Case 17	Closed	2023-01-17	02:00	San Jose	Case 17 Description	Case 17 Notes	Case 17 Comments
18	Quinn Adams	Case 18	Pending	2023-01-18	03:00	San Jose	Case 18 Description	Case 18 Notes	Case 18 Comments
19	Rachel King	Case 19	Open	2023-01-19	04:00	San Jose	Case 19 Description	Case 19 Notes	Case 19 Comments
20	Samuel Lee	Case 20	Closed	2023-01-20	05:00	San Jose	Case 20 Description	Case 20 Notes	Case 20 Comments
21	Tina White	Case 21	Pending	2023-01-21	06:00	San Jose	Case 21 Description	Case 21 Notes	Case 21 Comments
22	Uma Green	Case 22	Open	2023-01-22	07:00	San Jose	Case 22 Description	Case 22 Notes	Case 22 Comments
23	Victor King	Case 23	Closed	2023-01-23	08:00	San Jose	Case 23 Description	Case 23 Notes	Case 23 Comments
24	Wendy Queen	Case 24	Pending	2023-01-24	09:00	San Jose	Case 24 Description	Case 24 Notes	Case 24 Comments
25	Xavier Scott	Case 25	Open	2023-01-25	10:00	San Jose	Case 25 Description	Case 25 Notes	Case 25 Comments
26	Yara Taylor	Case 26	Closed	2023-01-26	11:00	San Jose	Case 26 Description	Case 26 Notes	Case 26 Comments
27	Zoe Hall	Case 27	Pending	2023-01-27	12:00	San Jose	Case 27 Description	Case 27 Notes	Case 27 Comments
28	Adam Lee	Case 28	Open	2023-01-28	13:00	San Jose	Case 28 Description	Case 28 Notes	Case 28 Comments
29	Bella King	Case 29	Closed	2023-01-29	14:00	San Jose	Case 29 Description	Case 29 Notes	Case 29 Comments
30	Charlie Queen	Case 30	Pending	2023-01-30	15:00	San Jose	Case 30 Description	Case 30 Notes	Case 30 Comments
31	Diana Scott	Case 31	Open	2023-01-31	16:00	San Jose	Case 31 Description	Case 31 Notes	Case 31 Comments
32	Ethan Taylor	Case 32	Closed	2023-02-01	17:00	San Jose	Case 32 Description	Case 32 Notes	Case 32 Comments
33	Fiona Hall	Case 33	Pending	2023-02-02	18:00	San Jose	Case 33 Description	Case 33 Notes	Case 33 Comments
34	George Lee	Case 34	Open	2023-02-03	19:00	San Jose	Case 34 Description	Case 34 Notes	Case 34 Comments
35	Hannah King	Case 35	Closed	2023-02-04	20:00	San Jose	Case 35 Description	Case 35 Notes	Case 35 Comments
36	Ivan Queen	Case 36	Pending	2023-02-05	21:00	San Jose	Case 36 Description	Case 36 Notes	Case 36 Comments
37	Jessica Scott	Case 37	Open	20					

Charge Using Approach Method (TXV System) - Outdoor Temperatures 65°F or Above

1. Record outdoor ambient temperature using a digital thermometer.

3. Compare stabilized pressures with those provided in Table 8. Minor variations in these pressures may be expected due to differences in installations. **Significant differences could mean that the system is not properly charged or that a problem exists with some component in the system.** Pressures higher than those listed indicate that the system is overcharged. Pressures lower than those listed indicate that the system is undercharged. Verify adjusted charge using the approach method.

5. Subtract the outdoor ambient temperature from the liquid line temperature to determine the approach temperature.

_____ ° Liquid Line Temperature °F
- _____ ° Outdoor Ambient Temperature °F
= _____ ° Approach Temperature °F

6. Compare the approach value with those shown in Table 9. If the values do not agree with those provided in Table 8, add refrigerant to lower the approach temperature or recover refrigerant from the system to increase the approach temperature.

Check Charge Using Normal Operating Pressures

Use Table 8 to perform maintenance checks. Table 8 is not a procedure for charging the system. Minor variations in these pressures may be due to differences in installations. Significant deviations could mean that the system is not properly charged or that a problem exists with some component in the system.

Normal Operating Pressures

Normal Operating Pressures														
Cooling														
Outdoor Coil Entering Air Temp. °F	-18		-24		-30		-36		-42		-48		-60	
	L	S	L	S	L	S	L	S	L	S	L	S	L	S
65	226	140	233	137	238	138	220	138	223	125	231	136	243	136
75	263	142	271	140	279	139	256	141	261	134	271	140	282	138
85	302	144	314	142	324	141	298	143	302	139	312	143	327	140
95	351	146	361	145	375	145	344	144	349	141	359	145	376	142
105	402	148	412	147	424	147	394	147	399	143	411	148	428	145
115	465	150	471	151	485	150	449	149	455	146	468	150	484	148

Heating														
Outdoor Coil Entering Air	-18		-24		-30		-36		-42		-48		-60	
	L	S	L	S	L	S	L	S	L	S	L	S	L	S
50	323	117	331	114	344	112	334	117	363	117	336	113	333	105
40	306	98	304	99	312	93	313	97	348	97	315	88	316	88
30	278	84	299	80	302	74	298	83	336	74	296	72	308	70
20	273	66	283	66	280	53	284	66	322	64	286	64	300	61

L - Liquid S- Suction

Values provided above are typical pressures. Indoor unit matchup, indoor air quality equipment, and indoor load will case pressures to vary.

Table 8

Approach Values for TXV Systems

Model	-18	-24	-30	-36	-42	-48	-60
Temp. °F	5	6	7	5	5	5	5

Approach value is the liquid line temperature minus the outdoor ambient temperature ($\pm 1^\circ\text{F}$).

Note: For best results, use the same digital thermometer to check both outdoor ambient and liquid temperatures.

Table 9

OPERATION

Outdoor unit and indoor blower cycle on demand from the room thermostat. When the thermostat blower switch is moved to the ON position, the indoor blower operates continuously.

Filter Drier

The unit is equipped with a large capacity bi-flow filter which keeps the system clean and dry. If replacement is necessary, replace with one of similar design and capacity. The replacement filter drier must be suitable for use with R410A refrigerant.

Crankcase Heater

If unit is equipped with a crankcase heater, it should be energized 24 hours before unit start-up to prevent compressor damage as a result of slugging.

Emergency Heat Function (Room Thermostat)

An emergency heat function is designed into some room thermostats. This feature is applicable when isolation of outdoor unit is required or when auxiliary electric heat is stage by outdoor thermostats. When the room thermostat is placed in the emergency heat position, the outdoor unit control circuit is isolated from power and the field-supplied relays bypass the outdoor thermostats. An amber indicating light simultaneously comes on to remind the homeowner that the unit is operating in the emergency heat mode.

Emergency heat is usually used during an outdoor shutdown, but it should also be used following a power outage if power has been off for over an hour and the outdoor temperature is below 50°F. System should be left in the emergency heat mode at least 6 hours to allow the crankcase heater sufficient time to prevent compressor slugging.

Defrost System

The defrost system includes two components: the defrost thermostat and the defrost control.

Defrost Thermostat

The defrost thermostat is located on the liquid line between the check/expansion valve and the distributor. When the defrost thermostat senses 42°F or cooler, the thermostat contacts close and send a signal to the defrost control board to start the defrost timing. It also terminates defrost when the liquid line warms up to 70°F.

Defrost Control

The defrost control board includes the combined functions of time/temperature defrost control, defrost relay, diagnostic LEDS and terminal strip for field wiring connections (See Figure 15).

The control provides automatic switching from normal heating operation to defrost mode and back. During the compressor cycle (call for defrost), the control accumulates compressor run time at 30, 60, 90 minute field adjustable intervals. If the defrost thermostat is closed when the selected compressor run time interval ends, the defrost relay is energized and the defrost begins.

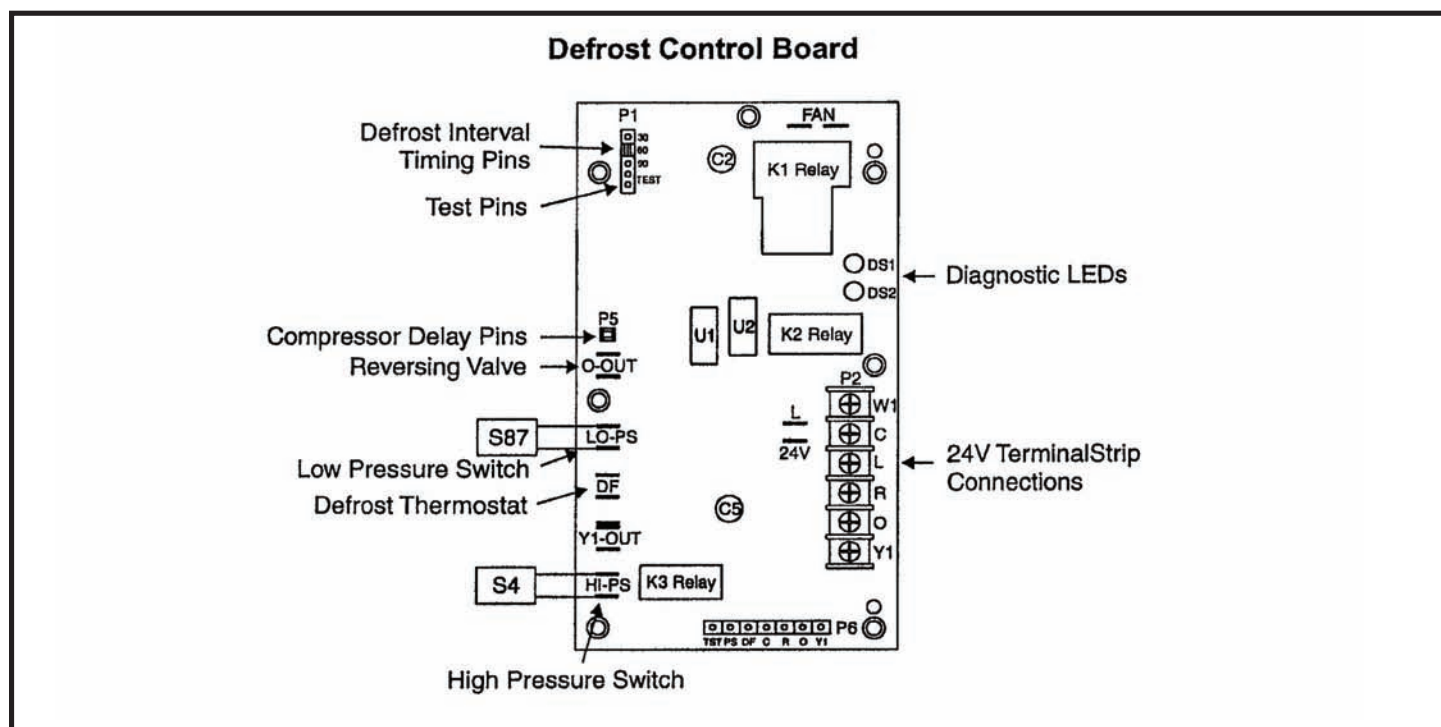


Figure 15

Defrost Control Timing Pins

Each timing pin selection provides a different accumulated compressor run time period during one thermostat run cycle. This time period must occur before a defrost cycle is initiated. The defrost interval can be adjusted to 30 (T1), 60 (T2), or 90 (T3) minutes. The defrost timing jumper is factory installed to provide a 60 minute defrost interval. If the timing selector jumper is not in place, the control defaults to a 90 minute defrost interval. The maximum defrost period is 14 minutes and cannot be adjusted.

A test option is provided for troubleshooting. The test mode may be started any time the unit is in the heating mode and the defrost thermostat is closed or jumpered. If the jumper is in the TEST position at power up, the control will ignore the test pins. When the jumper is placed across the TEST pins for 2 seconds, the control will enter the defrost mode. If the jumper is removed before an additional 5 second period has elapsed (7 seconds total), the unit will remain in defrost mode until the defrost thermostat opens or 14 minutes have passed. If the jumper is not removed until after the additional 5 second period has elapsed, the defrost will terminate and the test option will not function again until the jumper is removed and reapplied.

Compressor Delay

The defrost board has a field-selectable function to reduce occasional sounds that may occur while the unit is cycling in and out of the defrost mode. The compressor will be cycled off for 30 seconds going in and out of the defrost mode when the compressor delay jumper is removed.

NOTE: The 30-second “off” cycle is not functional when jumpering the TEST pins.

Time Delay

The timed-off delay is 5 minutes long. The delay helps to protect the compressor from short cycling in case the power to the unit is interrupted or a pressure switch opens. The delay is bypassed by placing the timer select jumper across the TEST pins for 0.5 seconds.

Pressure Switch Circuit

The defrost control includes two pressure switch circuits. A high pressure switch is connected to the board's HI-PS terminals (See Figure 15). The low pressure, or loss-of-charge pressure, switch is connected to the LPS terminals.

During a single demand cycle, the defrost control will lock out the unit after the fifth time that the circuit is interrupted by an pressure switch wired to the control board. In addition, the diagnostic LEDs will indicate a locked-out pressure switch after the fifth occurrence of an open pressure switch (See Table 10). The unit will remain

locked out until power to the board is interrupted, then re-established, or until the jumper is applied to the TEST pins for 0.5 seconds.

NOTE: The defrost control board ignores input from the low pressure switch terminals as follows:

- During the TEST mode
- During the defrost cycle
- During the 90 seconds start-up period
- For the first 90 seconds each time the reversing valve switches heat/cool modes

If the TEST pins are jumpered and the 5 minute delay is being bypassed, the LO-PS terminal signal is not ignored during the 90-second start-up period.

Diagnostic LEDs

The defrost board uses two LEDs for diagnostics. The LEDs flash a specific sequence according to the condition as shown in Table 10.

Defrost Control Board Diagnostic LEDs		
Mode	Green LED (DS2)	Red LED (DS1)
No Power to Board	Off	Off
Normal Operation/Power to Board	Simultaneous Slow Flash	
Anti-Short Cycle Lockout	Alternating Slow Flash	
Low Pressure Switch Fault	Off	Slow Flash
Low Pressure Switch Lockout	Off	On
High Pressure Switch Fault	Slow Flash	Off
High Pressure Switch Lockout	On	Off

Table 10

MAINTENANCE

WARNING

Before performing maintenance operations on system, turn the electric power to unit OFF at disconnect switch(es). Unit may have multiple power supplies. Electrical shock could cause personal injury or death.

Before the start of each heating and cooling season, the following service checks should be performed by a qualified service technician.

Inspect and clean outdoor and indoor coils. the outdoor coil may be flushed with a water hose.

NOTE: It may be necessary to flush the outdoor coil more frequently if it is exposed to substances which are corrosive or which block air flow across the coil (such as pet urine, cottonwood seeds, etc...).

Visually inspect the refrigerant lines and coils for leaks.

Check wiring for loose connections.

Check voltage at the indoor and outdoor units (with units operating).

Check amperage draw at the outdoor fan motor, compressor, and indoor blower motor. Values should be compared with those given on unit nameplate.

Check, clean (or replace) indoor unit filters.

Check the refrigerant charge and gauge the system pressures.

Check the condensate drain line for free and unobstructed flow. Clean drain line, if necessary.

Adjust blower speed for cooling. Measure the pressure drop over the coil to determine the correct blower CFM.

Belt drive blowers: Check drive belt for wear and proper tensions.

If insufficient cooling is reported, the unit should be gauged and refrigerant charge checked (see **Refrigerant Charging** on page 13).

HOMEOWNER INFORMATION

In order to ensure peak performance, your system must be properly maintained. Clogged filters and blocked airflow prevent your unit from operating at its most efficient level.

WARNING

Turn all electric power to unit OFF at disconnect switch(es) before performing any maintenance operations on system. Unit may have multiple power supplies. Electrical shock could cause personal injury or death.

Ask your dealer to show you where the indoor unit's filter is located. It will be either at the indoor unit (installed internal or external to the cabinet) or behind a return air grille in the wall or ceiling in your home. Check the filter monthly and clean or replace it as needed.

Disposable filters should be replaced with a filter of the same type and size. If you are unsure of the filter you need for your system, contact your dealer.

Many indoor units are equipped with reusable foam filters. These filters can be cleaned with a mild soap and water solution. Rinse the filter thoroughly and let dry completely before returning to unit or grille.

The filter and all access panels must be in place any time the unit is in operation.

Some systems are equipped with an electronic air cleaner, designed to remove the majority of airborne particles from the air passing through the cleaner. If your system includes an electronic air cleaner, ask your dealer for maintenance instructions.

Inspect and clean indoor coil. The indoor evaporator coil is equipped with a drain pan to collect condensate formed as the system removes humidity from the inside air. Have your dealer show you the location of the drain line and how to check for obstructions. This also applies to an auxiliary drain, if one is installed.

Inspect and clean outdoor coil:

Make sure no obstructions restrict airflow to the outdoor unit. Leaves, trash, or shrubs crowding the unit can cause it to work harder and use more energy. Keep shrubbery trimmed away from the unit and periodically check for debris which collects around the unit.

The outdoor coil may require frequent cleaning, depending on environmental conditions. Clean the outdoor coil with an unpressurized water hose to remove surface contaminants and debris. It may be necessary to flush the outdoor coil more frequently if it is exposed to

to substances which are corrosive or which block airflow across the coil (such as pet urine, cottonwood seeds, etc...).

Heat Pump Operation

Heat pump units have several characteristics you should be aware of:

Heat pumps satisfy heating demand by delivering large amounts of **warm air** into the living space. This is quite different from gas-fired, oil-fired, or electric furnaces which deliver lower volumes of considerably **hotter air** to heat the space.

Do not be alarmed if you notice frost on the outdoor coil in the winter months. Frost develops on the outdoor coil during the heating cycle when temperatures are below 45°F. An electronic control activates a defrost cycle lasting 5 to 15 minutes at preset intervals to clear the outdoor coil of the frost. A shift in sound type does occur during the defrost mode.

During the defrost cycle, you may notice steam rising from the unit. This is a normal occurrence. The thermostat may engage auxiliary heat during the defrost cycle to satisfy a heating demand. The unit will return to normal operation at the conclusion of the defrost cycle.

In case of extended power outage....

If the outdoor temperature is below 50°F and power to the outdoor unit has been interrupted for 6 hours or longer, observe the following when restoring power to the heat pump system.

Set the room thermostat selector to the "Emergency Heat" setting to obtain temporary heat for a minimum of 6 hours. This will allow system refrigerant pressures and temperatures enough time to return to a stabilized condition.

In the "Emergency Heat" mode, all heating demand is satisfied by auxiliary heat; heat pump operation is locked out. After a 6 hour "warmup" period, the thermostat can then be switched to the "Heat" setting and normal heat operation may resume.

Thermostat Operation

Though your thermostat may vary somewhat from the description below, its operation will be similar.

Temperature Setting Levers

Most heat pump thermostats have two temperature selector levers: one for heating and one for cooling. Set the levers or dials to the desired temperature setpoints for both heating and cooling. Avoid frequent temperature adjustment; turning the unit off and back on before pressures equalize puts stress on unit compressor.

Fan Switch

In AUTO or INT (intermittent) mode, the blower operates only when the thermostat calls for heating or cooling. This mode is generally preferred when humidity control is a priority. The ON or CONT mode provides continuous indoor blower operation, regardless of whether the compressor or auxiliary heat are operating. This mode is required when constant air circulation or filtering is desired.

System Switch

Set the system switch for heating, cooling, or auto operation. The auto mode allows the heat pump to automatically switch from heating mode to cooling mode to maintain predetermined comfort settings. Many heat pump thermostats are also equipped with an emergency heat mode which locks out heat pump operation and provides temporary heat supplied by the auxiliary heat.

Indicating Light

Most heat pump thermostats have an amber light which indicates when the heat pump is operating in the emergency heat mode.

Temperature Indicator

The temperature indicator displays the actual room temperature.

Programmable Thermostats

Your system may be controlled by a programmable thermostat. These thermostats provide the added feature of programmable time-of-day set points for both heating and cooling. Refer to the user's information manual provided with your particular thermostat for operation details.

Preservice Check

If your system fails to operate, check the following before calling for service:

Check to see that all electrical disconnect switches are ON.

Make sure the thermostat temperature selector is properly set.

Make sure the thermostat system switch is properly set.

Replace any blown fuses, or reset circuit breakers.

Make sure unit access panels are in place.

Make sure air filter is clean.

Locate unit model number and have it handy before calling.

Start-Up and Performance Checklist

Job Name _____ Job No. _____ Date _____

Job Location _____ City _____ State _____

Installer _____ City _____ State _____

Unit Model No. _____ Serial No. _____

Service Technician _____ Nameplate Voltage _____

Rated Load Ampacity _____ Compressor Amperage _____ Outdoor Fan _____

Maximum Fuse or Circuit Breaker _____

Electrical Connections Tight? ☐ Indoor Filter Clean? ☐ Supply Voltage (Unit Off) _____

Indoor Blower RPM _____ S.P. Drop Over Indoor (Dry) _____

Outdoor Coil Entering Air Temperature _____ Voltage with Compressor Operating _____

Outdoor Fan Checked? ☐

Cooling

Liquid Line Pressure _____ Suction Line Pressure _____ Refrigerant Charge Checked? ☐

Heating

Liquid Line Pressure _____ Suction Line Pressure _____ Refrigerant Charge Checked? ☐

Refrigerant Lines: Leak Checked? ☐ Properly Insulated? ☐

Service Valves: Fully Opened? ☐ Caps Tight? ☐

Thermostat: Calibrated? ☐ Properly Set? ☐ Level? ☐

Sequence of Operation

Heating Correct? ☐ Cooling Correct? ☐

**ALLIED AIR ENTERPRISES
EQUIPMENT LIMITED WARRANTY
APPLIES IN U.S.A. AND CANADA ONLY
FAILURE TO MAINTAIN YOUR EQUIPMENT WILL VOID THIS WARRANTY**

COVERED EQUIPMENT

The following Allied Air Enterprises heating and cooling equipment is covered by the Limited Warranty,

Condensing Units: 2SCU13, 4SCU13, 4SCU14, 4SCU16, 4SCU18, 2AC13, 2AC14, 4AC13, 4AC14

Heat Pumps: 2SHP13, 4SHP13, 2SHP14, 4SHP14, 4SHP16, 4SHP18, 2HP13, 2HP14, 4HP13, 4HP14

Gas Furnaces: G1N80, G1D80, G2D80, G1D91, G1D93, G2D93, G2D95, FPBB, CG80, CG90, CG92, CG93, CG95

Oil Furnaces: LBR80, LBF80, LHF80, LUF80, LHR80, RLUF, RLBF, RLBR, RLBU, RLHF, RLHR

Electric Furnaces: EFC, EFV

Evaporator Coils: EC, EU, EH, EM

Air handlers: BCS2, RBCS2

Package Equipment: 2PCE13, 4PCE13, 4PCE15, 2PGE13, 4PGE13, 4PGE15, 2PHP13, 4PHP13, 4PHP15, 2SG13, 2SH13, 2SA13, RGE13, RPGE13, RHP13, RCE13, RPHP13, RPCE13

PARTS and COMPRESSOR COVERAGE

The covered equipment, parts and compressor are warranted by Allied Air for a period of five (5) years from the date of the original installation, when installed in a residential application (which includes homes, duplexes, apartments and condominiums). For non-residential applications, the covered equipment and parts are warranted for a period of one (1) year and compressor is warranted for five (5) years from the date of the original installation. If, during this period, a covered component fails because of a manufacturing defect, Allied Air will provide a free replacement part to the owner through a licensed service contractor utilizing an Allied Air distributor. The purchaser must pay shipping charges and all other costs of warranty service. Allied Air will not pay labor involved in diagnostic calls or in removing, repairing, servicing or replacing parts. Such cost may be covered by a separate warranty provided by the installer.

HEAT EXCHANGER EXTENDED COVERAGE

All covered heat exchangers are warranted by Allied Air for a period of twenty (20) years from the date of original installation, when installed in a residential application. Heat exchangers in all non-residential applications are warranted for a period of ten (10) years.

Heat Exchanger Availability: If a replacement heat exchanger is no longer available for a unit covered by this Limited Warranty, Allied Air will allow a credit toward the purchase of an equivalent Allied Air furnace (at the current suggested distributor's cost).

NOTE: If the date of original installation cannot be verified, the warranty period will be deemed to begin ninety (90) days after the date of manufacture.

EXCLUDED COMPONENTS

The following components are expressly not covered by this Limited Warranty: cabinets, cabinet pieces, air filters, driers, refrigerant, refrigerant line sets, belts, wiring, fuses, oil nozzles, unit accessories and any parts not affecting unit operation

CARE OF EQUIPMENT

All new Allied Air units must be properly installed, operated and maintained in accordance with the unit installation, operation and maintenance instructions provided with each Allied Air unit. Failure to maintain the equipment per Allied Air instructions will void this Limited Warranty.

WARRANTY PROCEDURE

When service or warranty parts are required:

1. Call a local licensed service dealer or contractor.
2. If the installing dealer is unable to provide warranty service, check online at www.alliedair.com.
3. Be prepared to furnish the following information:
 - a. complete model and serial number;
 - b. proof of required periodic maintenance, installation date and location; and
 - c. an accurate description of the problem.

WARRANTY LIMITATIONS

1. This Limited Warranty is void if the covered equipment is removed from the original installation site.
2. This Limited Warranty does not cover damage or defect resulting from:
 - a. flood, wind, fire, lightning, mold, or installation and operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals); accident, or neglect or unreasonable use or operation of the equipment including operation of electrical equipment at voltages other than the range specified on the unit nameplate (includes damages caused by brownouts);
 - b. modification, change or alteration of the equipment, except as directed in writing by Allied Air;
 - c. operation with system components (indoor unit, outdoor unit and refrigerant control devices) which are not an ARI match or meet the specifications recommended by Allied Air;
 - d. operation of furnaces with return air temperatures of less than 60°F (16°C) or operation of a furnace field installed downstream from a cooling coil; and
 - e. use of contaminated refrigerant or refrigerant not compatible with the unit.

The installation of replacement parts under the terms of this Limited Warranty does not extend the original warranty period.

Allied Air makes no express warranties other than the Limited Warranty specified above. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are excluded to the extent legally permissible. Should such exclusion or limitation of this Limited Warranty be unenforceable, such implied warranties are in any event limited to a period of one (1) year. Liability for incidental and consequential damages is excluded. Some states do not allow limitation of incidental damages, so these limitations or exclusions may not apply to you. Allied Air will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electric heat. This Limited Warranty does not cover lodging expenses or labor charges.

Allied Air shall not be liable for any default or delay in performance under this Limited Warranty caused by any contingency beyond its control.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

NOTE TO CUSTOMER:

Please complete information below and retain this warranty for your records and future reference.

Outside Unit Model Number: _____ Serial Number: _____ Installed Date: _____

Furnace / Air Handler: _____ Serial Number: _____ Installed Date: _____

Indoor Coil Model Number: _____ Serial Number: _____ Installed Date: _____

Installing Company Name: _____ Phone: _____

Installing Company Address: _____ State/Province: _____ Zip/Postal Code: _____



215 Metropolitan Drive - West Columbia - SC - 29170

© 2008 Allied Air Enterprises Litho U.S.A. FORM W-2008-2 (9/25/2009)

5-YEAR LIMITED EXTENDED PARTS WARRANTY

Allied Air Enterprises Inc. ("Allied Air") provides its air conditioning and heating products with a Standard Limited Parts Warranty for five (5) years. This additional 5-Year Limited Extended Parts Warranty is in addition to and is intended to supplement Allied Air's Standard Limited Parts Warranty. As such, Allied Air provides for a total of 10-years of limited warranty coverage (Standard Limited Parts Warranty plus additional 5-Year Limited Extended Parts Warranty).

This 5-Year Limited Extended Parts Warranty applies only to the original purchaser of the equipment and cannot be transferred. If during the coverage period, a covered part fails because of a defect in materials or workmanship under normal use and maintenance, Allied Air will provide a free replacement part to the purchaser through a licensed service contractor utilizing an authorized Allied Air distributor. The purchaser must pay shipping costs and all other costs of warranty service. Allied Air will not pay labor involved in diagnostic calls or in removing, repairing, servicing or replacing parts.

EXTENDED COVERAGE -

PARTS/COMPRESSORS

Covered equipment and parts are warranted by Allied Air for a total of **10 YEARS** (Standard Limited Parts Warranty) from installation, except as provided below

HEAT EXCHANGERS

Covered residential heating equipment's heat exchanger is warranted by Allied Air for a LIMITED LIFETIME from date of original installation, except as provided below.

EXCLUDED COMPONENTS -

The following components are expressly not covered by this 5-Year Limited Extended Parts Warranty: cabinets, cabinet pieces, air filters, driers, refrigerant, refrigerant line sets, belts, wiring, fuses, oil nozzles, unit accessories, R-22 compressors, and any parts not affecting unit operation.

REQUIREMENTS FOR EXTENDED COVERAGE-

1. The unit is an Armstrong Air, Air ease, Ducane, or Concord branded unit;
2. The unit is installed in a residential application, which is an owner-occupied single-family residence. No commercial applications are allowed;
3. **The unit is properly registered at www.alliedair.com with Allied Air within 60-days after the original date of installation or occupancy.¹ To register, follow the directions and complete the online warranty registration at www.alliedair.com. For customer inquiries, contact Allied Air at 1-800-448-5872.**
4. The unit is part of a complete ARI matched system and installed by a state certified or licensed contractor in accordance with the unit installation, operation, and maintenance instructions provided with the unit.
5. Coils and air handlers are covered only when they are branded Armstrong, AirEase, Ducane, Concord or ADP and are purchased and newly installed as a system along with a qualifying unit. Except for ADP-branded products, coverage of other third party coils and air handlers are specifically excluded from this 5-Year Limited Extended Parts Warranty.
6. Installation of the unit takes place on or after October 3, 2008.

If this 5-Year Limited Extended Warranty does not apply, then parts are warranted under the Standard Limited Parts Warranty for a period of **5 YEARS** and heat exchangers for **20 YEARS**. If the Standard Limited Parts Warranty periods differ from the original warranty certificate, the periods stated on the original warranty certificate apply.

This 5-Year Limited Extended Parts Warranty does not apply to, and no warranty is offered by Allied Air, on any unit ordered over the internet. Proof of purchase may be required.

Any part replaced pursuant to this 5-Year Limited Extended Parts Warranty is warranted only for the unexpired portion of the limited extended warranty term remaining for the original part. The installation of replacement parts under the terms of this 5-Year Limited Extended Parts Warranty does not extend the warranty period.

Steps for obtaining replacement parts under this 5-Year Limited Extended Parts Warranty:

If you suspect a defect in your equipment, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact an Allied Air dealer or distributor in your area. If unable to obtain local assistance, refer to Allied Air's website (www.alliedair.com) or contact Allied Air at 800-448-5872.

Allied Air is specifically not responsible for:

1. Damage or repairs required as a result of flood, fire, wind, lightning strike (to the home or unit), corrosive atmosphere, contact with corrosive material (chlorine, fluorine, salt, recycled waste water, fertilizers or other damaging substances) or other conditions beyond the control of Allied Air;
2. Use of parts, accessories, or refrigerant not compatible with the unit;
3. Modification, change or alteration of the unit, except as expressly directed in writing by Allied Air;
4. Improper use, accident, neglect or unreasonable use or operation of the unit, including operation of electrical equipment at voltages other than the range specified on the unit nameplate;
5. Operation with system parts (indoor unit, outdoor unit and refrigerant control devices) which are not ARI matched or do not meet the specifications recommended by Allied Air;
6. Damage or repairs required as a consequence of faulty or installation or application;
7. Normal maintenance as described in the installation and operating manual, such as cleaning of coils, filter cleaning and/or replacement and lubrication; and
8. Changes in the appearance or sound of the unit that do not affect its performance.

This 5-Year Limited Extended Parts Warranty is an extension of Allied Air's Standard Limited Parts Warranty. **ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE TERM OF THIS LIMITED EXTENDED WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

ALLIED AIR SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you

The parties intend this writing as a final expression of their agreement with respect to warranties. Allied Air makes no other warranty beyond that which is expressly contained in this writing.

Allied Air shall not be liable for any default or delay in performance under this warranty caused by any contingency beyond its control, including the unavailability of replacement parts.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

¹Excludes residents of states or provinces where registration requirements are prohibited, such as California and Quebec. Residents of these states or provinces may either register as noted above or provide proof of when the unit was purchased and installed, such as an original invoice from the contractor with the Owner's name, address, purchase date, serial and model number.